



## Refund Policy

If you are not satisfied with your purchase for any reason, you can contact us within 14 days of purchase. You can choose to receive full store credit, or get a partial refund to your original payment method.

Please note that there are exceptions to our refund policy stated below:

- Discounted items from a final sale are not eligible for a partial refund.
- Perishable goods, for example, food and drinks, cannot be returned for a refund nor exchanged.
- If it has been used, you will not be eligible for a partial refund.

Follow the steps below:

1. Email us with your order number and state which items you are not satisfied with and the reason as to why.
2. Send photos of items if necessary

We will need 14 days to process your request and assess it for eligibility. After it has been accepted, we will send you an email of the next steps. If it is a partial refund, your refund should be in your account within 7 to 14 days depending on your bank.

Email:

[holisticwellbeing.c@gmail.com](mailto:holisticwellbeing.c@gmail.com)

We are very grateful for your support and purchase.